

# TERMS & CONDITIONS

## Payments

We accept all methods of payment including all major credit and debit cards. If you experience problems paying by paypal, contact us and we can send a Paypal invoice.

### CREDIT/DEBIT CARDS

Phone through your order. Please have your credit card details available.

### CASH/CHEQUE

Please allow 7 working days for cheque to clear. If sending cash or postal order, recorded delivery is required. Make cheque/postal order out to Paul Black.

## CUSTOMER DETAILS

Guardsgear does not retain customer financial details nor share them with third parties.

## REFUNDS OR EXCHANGES

All our customers are entitled to a full refund or exchange. Customers requesting refund or exchange must return goods within 10 days of purchase. Return Address: Guards Gear, 6 Oaklands Meadow, Newtownabbey, Antrim, BT37 OXN.

## POSTAGE & PACKAGING

All prices quoted apply to the UK only. Please contact us for international shipping costs. Items under the value of £28.00 will be shipped within 24 Hrs via Royal Mail 1st Class. Items over this value will be mailed via Royal Mail 1st Class Recorded Service. Pace Sticks, canes and boots will be mailed using Parcel Force Standard Parcel Service and insured for the full value of the goods. We will ship using Royal Mail 24 Hr delivery at an additional price. Items could be with you within 5 days of purchase, usually sooner. If an item is out of stock, we will normally have it within 28 days. We will contact you in the event of this happening.